

# Think Email, Think S.C.A.M.!

Can you spot the S.C.A.M. tactics used in this email?





#### Sender

Who is really sending you the email?

- An email address containing an IP address is probably fake.
  - e.g. Microsoft@172.16.123.135
- Organisations will not use a free email service provider. e.g. microsoft@gmail.com
- Keep an eye out for unusual domain names.
  e.g. vaevk.in



#### Action

What does the email want you to do?

Be careful of clickbait tactics such as:

- **Sense of urgency** getting you to act (or click) quickly without thinking.
- Sense of curiosity the need to know or learn more.



### Content

What's in the contents of the email?

- Spelling & grammatical errors can be a good indication of a phishing attack
- Always look under links (tip hover your mouse over the link to make sure the URL is safe)
- Beware attachments! Check the email for signs of phishing before opening any attachments
- · Never fill out a **form** embedded in an email.



## Manage

It's a S.C.A.M.! What should you do?

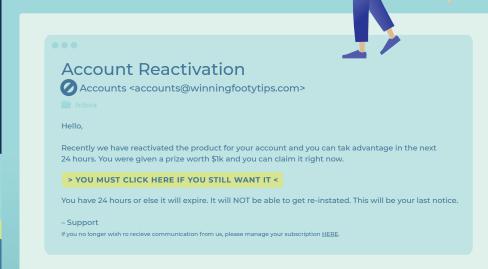
- · Don't ever respond to a SCAM email.
- Don't do anything that the SCAM email wants you to do.
- Notify your company's IT service desk immediately.

Phriendlyphishing.com | support@phriendlyphishing.com



# Think Email, Think S.C.A.M.!

Can you spot the S.C.A.M. tactics used in this email?



### S. Sender

#### Who is really sending you the email?

- An email address containing an IP address is probably fake.
   e.g. Microsoft@172.16.123.135
- Organisations will not use a free email service provider. e.g. microsoft@gmail.com
- Keep an eye out for unusual domain names.
  e.g. vaevk.in

### A. Action

#### What does the email want you to do?

Be careful of clickbait tactics such as:

- **Sense of urgency** getting you to act (or click) quickly without thinking.
- Sense of curiosity the need to know or learn more.

## C. Content

#### What's in the contents of the email?

- Spelling & grammatical errors can be a good indication of a phishing attack
- Always look under links (tip hover your mouse over the link to make sure the URL is safe)
- Beware attachments! Check the email for signs of phishing before opening any attachments
- · Never fill out a **form** embedded in an email.

### M. Manage

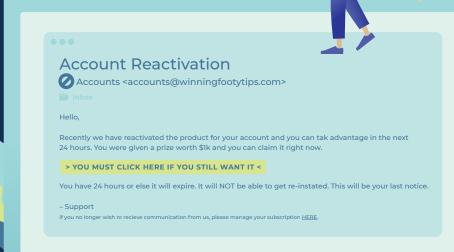
#### It's a S.C.A.M.! What should you do?

- · Don't ever respond to a SCAM email.
- Don't do anything that the SCAM email wants you to do.
- Notify your company's IT service desk immediately.



# Think Email, Think S.C.A.M.!

Can you spot the S.C.A.M. tactics used in this email?





#### S. Sender

Who is really sending you the email?

- An email address containing an IP address is probably fake.
  - e.g. Microsoft@172.16.123.135
- Organisations will not use a free email service provider. e.g. microsoft@gmail.com
- Keep an eye out for unusual domain names.
  e.g. vaevk.in



A. Action

What does the email want you to do?

Be careful of clickbait tactics such as:

- **Sense of urgency** getting you to act (or click) quickly without thinking.
- Sense of curiosity the need to know or learn more.



C. Content

What's in the contents of the email?

- Spelling & grammatical errors can be a good indication of a phishing attack
- Always look under links (tip hover your mouse over the link to make sure the URL is safe)
- Beware attachments! Check the email for signs of phishing before opening any attachments
- · Never fill out a **form** embedded in an email.



M. Manage

It's a S.C.A.M.! What should you do?

- · Don't ever respond to a SCAM email.
- Don't do anything that the SCAM email wants you to do.
- Notify your company's IT service desk immediately.